



Jackson County Department of Public Health

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Shelley Carraway
DIRECTOR

For Immediate Release: March 23, 2020

To: Jackson County Community & Stakeholders

From: Jackson County Department of Public Health

Re: Health Department and Animal Shelter Closed to the Public, Essential Services Still Available

In order to adequately and effectively respond to the COVID-19 pandemic, the Jackson County Department of Public Health (JCDPH) and the Jackson County Animal Shelter will close to the public effective **Tuesday, March 24, 2020** until further notice. This action is to allow staff to focus more time in the COVID-19 response. JCDPH will continue to provide the following essential services:

- All COVID-19 response activities
- COVID-19 testing with a provider's order
- Other communicable disease activities
- Rabies and animal bite investigations
- STD testing and treatment
- Immunizations
- Environmental health inspections
- Vital records
- High risk maternal health services in office
- Low risk maternal health services via telephone
- WIC services via telephone
- OBCM/CC4C via telephone

For questions about services still offered, call 828-586-8994.

Please be patient as we work diligently with our partners to keep our community safe. Remember to stay home as much as possible, follow common sense hygiene practices, and call JCDPH or your healthcare provider if you are experiencing signs or symptoms respiratory illness (fever, cough, or shortness of breath).

For more information about COVID-19, consider reaching out in one of the following ways: 1) Call NC DHHS 24/7 Helpline at 866-462-4821 or JCDPH at 828-586-8994, 2) Visit JCDPH's website at <http://health.jacksonnc.org/>, 3) Email JCDPH at publichealthinfo@jacksonnc.org.

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