



Jackson County Department of Public Health

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To: Jackson County Community & Stakeholders

From: Jackson County Department of Public Health

Re: Jackson County Department of Public Health Identifies COVID-19 Outbreak at Local Assisted Living Facility

Jackson County Department of Public Health (JCDPH) has identified a COVID-19 outbreak at a local assisted living facility. The North Carolina Division of Public Health (NCDPH) defines an outbreak in a long term care setting, like a skilled nursing facility, as two or more laboratory-confirmed cases of COVID-19 within two incubation periods (28 days) in the same facility.

One (1) employee and three (3) residents at the Hermitage Assisted Living and Memory Care have tested positive for COVID-19. All positive individuals are following isolation orders. Symptomatic individuals who test positive will be required to remain in isolation under the following conditions: 1) At least 10 days have passed since symptoms first appeared AND, 2) At least 24 hours have passed since the last fever without the use of fever-reducing medications, AND 3) Symptoms (like cough and shortness of breath) have improved. Asymptomatic individuals who test positive will be required to remain in isolation under the following conditions: 1) At least 10 days have passed since their positive test assuming they have not subsequently developed symptoms since their positive test.

JCDPH is working to identify any additional close contacts of these individuals. The CDC defines close contact as being within approximately 6 feet of a person with an infection with COVID-19 for 15 cumulative minutes during their period of infectivity. Based on the information provided, county health officials will determine the close contacts' risk of exposure and which additional measures are needed like quarantine and/or testing.

Upon notification of the first positive case, the Hermitage Assisted Living and Memory Care coordinated with JCDPH to determine next steps. Quarantine and testing were recommended for close contacts of the first positive case. Upon identification of the second positive case, The Hermitage Assisted Living and Memory Care and JCDPH coordinated testing for close contacts of the second positive case, continued mandatory testing of staff, continued monitoring residents for any symptoms, and coordinated testing for all other residents in the facility. The investigation is ongoing.

For information about COVID-19, look to reliable sources like JCDPH, NCDHHS, and the CDC. Visit JCDPH's website at <http://health.jacksonnc.org/covid19>. For COVID-19 questions, call the Jackson County Emergency Operations Center (EOC) at 828-631-HELP.

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